

Chanco's COVID-19 Policies and Help Sheet

Social Distancing Policies

1. Please limit your interactions with other guests to activities that can observe social distancing guidelines.
2. No sharing of activity equipment between guest families.
3. Six feet of space should be observed at all times when interacting with other guests or staff.
4. A mask is recommended whenever interacting with staff or other guests.
5. Do not enter any buildings that are not on your reservation.
6. The Pavilion is closed and off limits to guests.

Available Activities (reserved in advance or by arrangement with host)

1. Boating – At our waterfront there are a limited number of canoes, kayaks, and paddleboards that are available for your use. If you do not have your own PFD one will be assigned to you for the duration of your stay. Boating activities are only permitted when a lifeguard is on duty.
2. Swimming – Our swimming area at the waterfront will be available for use based on reservation. Swimming is only permitted when a lifeguard is on duty.
3. Farmer Matt's Nature Scavenger Hunt – Our Property Keeper, Matt Washam, loves plants and wants to show off some of his favorites to you and your family.
4. Games Area – We would love for you to use our game areas including our Basketball Court, Volleyball Court, GaGa Pit, and Nine Square in the Air Court. Please make sure no one else is using an area and respect other groups by waiting your turn if necessary. You will need to provide your own sporting equipment.
5. Other Suggestions:
 - Bring your own fishing poles and fish from the shore (Just make sure you are 200 feet away from our swimming and boating areas).
 - Bring your own bicycles and helmets.
 - Bring your own other fun outdoor family games such as Corn Hole, Can Jam, Spike Ball and Wall Ball.
 - Explore the wondrous woods around us.
 - Stargazing.
 - Bring s'mores supplies for campfire.

Other important information:

1. Trash will be picked up daily from all campsites at 4:30pm. Please leave your trash by the campsite sign. Trash at houses and retreat rooms can be placed in the provided, larger outside cans which will be emptied every evening.
2. Restrooms – Please only use your assigned restrooms. No public restrooms will be available.
3. WIFI – Limited WIFI is available. Network: Guest Password: SpringGrove
4. Please be kind to our wildlife! They have been less disturbed than usual and may have grown bold in the absence of large groups of people. If you have an issue with an animal please call your onsite host.

Emergency information.

On Site Host – 888-7CHANCO (888-724-2626)

Surry County Emergency Number (Faster than 911) – 757-294-5264

