



Guest Planning Guide

Revised 08/01/2022

Today's Day and Date: _____

Organization Name: _____

Name of Event: _____

Nature of Event: _____

Contact Name/Group Leader: _____

Phone: (Work) _____ (Home) _____ (Cell) _____

Fax: _____ Email: _____

Billing/Contract Address: _____

City: _____ State: _____ Zip: _____

How did you hear about Chanco on the James? _____

Arrival Date: _____ Estimated Arrival Time: _____

Departure Date: _____ Estimated Departure Time: _____

Overnight Guests: _____ # Day Only Guests: _____

Damage Deposit

All reservations require a credit card be placed on file for damage deposit. This card will not be charged unless damages are incurred. The minimum damage fee will be \$100. Additional fees may be incurred depending on the cost of necessary repairs.

Card on File

Visa Mastercard American Express Discover

Card Number: _____ Expires: _____ CVW Code _____

Name on Card: _____

Phone Number: _____

Lodging Accommodations

- | | | |
|---|----------------------------|--|
| <input type="checkbox"/> Single Occupancy Motel-Style Rooms | \$90/room per night | # of rooms needed: _____ |
| <input type="checkbox"/> Multiple Occupancy Motel-Style Rooms | \$110/room per night | # of rooms needed: _____ |
| <input type="checkbox"/> Chalets (6 per chalet) | \$20/person per night | # of people: _____ |
| <input type="checkbox"/> Tent Camping (BYO Tent) | \$10/person per night | # of people: _____ |
| <input type="checkbox"/> Manor House (10 person maximum) | \$425 flat fee per night | (includes 3 bedrooms – 5 beds) 10 guest max |
| <input type="checkbox"/> Watson Lodge (30 person maximum) | \$1,000 flat fee per night | (includes 8 bedrooms – 18 beds) 30 guest max |
| <input type="checkbox"/> Taylor Infirmary | \$350 flat fee per night | (includes 3 bedrooms – 5 beds) |

Flat Fee Facility Usage

- Bluff Area _____ \$2,500 flat fee per night
(includes Manor House, 24 motel-style rooms, Flournoy Hall, Pipsico Bay Room, and River View room)
- Entire Facility _____ \$3,750 flat fee per night
(provides exclusive use of all guest spaces – includes all above plus: Watson Lodge, Taylor Infirmary, and campsites)

Pet Policy

Pets and Emotional Support animals are not allowed. Service dogs that have been individually trained to do work or perform tasks for an individual with a disability are allowed if pre-arranged. The task performed by the dog must be directly related to the person's disability.

Please check this box if you know of a service animal in the group.

Food Service *(Please select meal plan and indicate number eating each meal)***Meals**

Standard Meal Plan: Breakfast: \$9.50 Lunch: \$12.50 Dinner: \$20.00 (4 and under free)

Economy Meal Plan: Breakfast: \$7.50 Lunch: \$10.50 Dinner: \$14.00 (4 and under free)

	Day 1	Day 2	Day 3	Day 4	Day 5	Day 6	Day 7
Breakfast:	_____	_____	_____	_____	_____	_____	_____
Lunch:	_____	_____	_____	_____	_____	_____	_____
Dinner:	_____	_____	_____	_____	_____	_____	_____

Meal Times: Breakfast: 8:00 am Lunch: 12:30 pm Dinner: 6:00 pm **Special Meal Times:** _____

Special Dietary Needs: _____

Meals are chef's choice unless otherwise specified. 10 Guests minimum. (unless other groups onsite)

Snacks

Fresh Baked Cinnamon Buns \$21.00 per dozen # of dozens needed: _____ Date/Time/location: _____

Assorted European Danish \$21.00 per dozen # of dozens needed: _____ Date/Time/location: _____

Fresh Baked Cookies \$15.00 per dozen # of dozens needed: _____ Date/Time/location: _____

Fruit Tray Date/Time/location: _____

Small - \$35 (serves up to 15 people) Medium - \$65 (serves up to 30 people) Large - \$105 (serves up to 50 people)

Vegetable Tray Date/Time/location: _____

Small \$30 (serves up to 15 people) Medium - \$50 (serves up to 30 people) Large - \$95 (serves up to 50 people)

Cheese Tray Date/Time/location: _____

Small - \$45 (serves up to 15 people) Medium - \$85 (serves up to 30 people) Large - \$150 (serves up to 50 people)

Reception Food \$8.00 per person # of people: _____ Date/Time/location: _____

(Reception may be held in Dining Hall for \$150 room use fee. Fee waived with \$300 order of reception food)

Other requests may be accommodated. (Price to be determined based on request)

Programs and Activities

Retreat in a Box Programming

Chanco has skilled facilitators who will organize and facilitate your retreat. An experienced Christian educator will present material, lead open discussions, train small group leaders, and provide age appropriate ideas and materials for you group.

In the Sanctuary of the Trees

One Day - \$350

Two Day/One Night - \$500

Three Day/Two Night - \$750

Dr. Seuss

One Day - \$350

Two Day/One Night - \$500

Three Day/Two Night - \$750

Campfire

Campfire and wood

\$50 each

needed: _____

Date/Time: _____

S'mores

\$2.50 per person

needed: _____

Date/Time: _____

Swimming

Up to 18 participants - \$300 lifeguard fee (unless a certified lifeguard within your group and Aquatics Waiver signed)

Swimming Pool

\$50 per day

Date: _____

(Anyone under the age of 18 must be accompanied by an adult)

Boating

Up to 18 participants - \$300 lifeguard fee (unless a certified lifeguard within your group and Aquatics Waiver signed)

Kayaks (life jackets mandatory)

\$10.00 per person

of participants: _____

Date/Time: _____

Canoes (life jackets mandatory)

\$10.00 per person

of participants: _____

Date/Time: _____

Paddleboards (life jackets)

\$10.00 per person

of participants: _____

Date/Time: _____

(Anyone under the age of 18 must be accompanied by an adult. No river use after 6 pm)

Ropes Course (Minimum of 8 participants)

Up to 30 participants - \$300 instructor fee. Additional instructors will be added at \$100 per each.

Zip Lines

\$10.00 per person

of participants: _____

Date/Time: _____

High Ropes

\$10.00 per person

of participants: _____

Date/Time: _____

Low Ropes

\$5.50 per person

of participants: _____

Date/Time: _____

High/Low Ropes Combo

\$12.50 per person

of participants: _____

Date/Time: _____

Zips/Low Ropes Combo

\$12.50 per person

of participants: _____

Date/Time: _____

Zips/High Ropes Combo

\$17.50 per person

of participants: _____

Date/Time: _____

Chanco on the James - email to hospitality@chanco.org or mail to, 394 Floods Drive, Spring Grove, VA 23881

Deposit: A non-refundable deposit of 30% of the total estimated bill must accompany the signed contract to guarantee your reservation. Notification (10) days prior to your arrival date with an accurate guests list is required. Any decrease to guest list after the (10) day deadline will not change your billing total. Any additional guest added to group list after the (10) day deadline date will be charged upon check-in *if space is available*.

Payments: Payment is due prior to or at the latest upon arrival. A group's bill needs to be paid in full all at one time, not to be individually submitted by each group member. Credit cards and cash payments are accepted, personal checks are not.

Cancellation: If a group needs to cancel the entire planned event, they must do so (30) days prior to the day of arrival. Rooms and meeting spaces have been reserved, contracted service providers, and food has been ordered and purchased to facilitate your group's event. Cancellation less than (30) days of the contracted arrival date will result in required ½ payment of the total charge on the conference contract.

Damages: The group agrees to be responsible for the cost of cleaning, repair or replacement of any property damaged by members, guests or invitees of the group. Group leaders are encouraged to check on the condition of rooms as participants depart, so that there are no unexpected costs of cleaning, repair or replacement.

Insurance: The group agrees to furnish a Certificate of Insurance listing Chanco on the James as certificate holder and as an additional insured on their General Liability policy, with limits no less than \$500K per occurrence. This must be provided 30 days prior to the reservation date. Any exceptions to this policy must be pre-approved by a Chanco on the James representative prior to the event. Assumption of liability is independent from, and not limited in any manner by, the Group's insurance coverage or lack thereof.

Food Service Agreement: All meals, meal times, meal locations and dietary requirements need to be submitted 10 days prior to arrival.

Age Restrictions for Activities:

Rock Wall – 22-330 lbs. 5-7 only with a parent present. Must be 5 or older to participate.

High Ropes – Must be 7 or older to participate.

Giant Swing – Must be 8 or older to participate. 8-11 only with a parent present.

Zips – Must be 5 or older to participate. 5-7 only with a parent present.

Pool – Under 7 allowed only with a parent present.

Paddleboard – Under 6 only allowed on board with a parent. 6-7 can have their own paddleboard but only with a parent present in the water with them.

Kayak – Under 6 only in a kayak with a parent. 6-7 can have their own kayak but only with a parent present in the water with them.

Canoe – 6 and under allowed in a canoe with a parent. 7 and older allowed in a canoe without restriction.

Check-in/Check-out: Check in time of 3:00 pm and check out time of 10:00 am will be enforced for all lodging/rooms. Groups may continue to use their designated meeting space until 1:00 pm without incurring an additional fee. Early check-in or late check-out must be pre-arranged and will incur an additional fee.

Dog Policy: Pets and Emotional Support animals are not allowed. Service dogs that have been individually trained to do work or perform tasks for an individual with a disability are allowed if pre-arranged. The task performed by the dog must be directly related to the person's disability.